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Event

Member Webinar

Practical Process Mapping





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About Me

- Electronic Engineer
- Member of Institute Engineers Ireland
- Member of Project Management Institute
- LEAN 6 σ Consultant, Business Agility Mentor, Coach, Lecturer, Enterprise Trainer, Inventor, Patent(s) Holder, Imagineer.
- Former CEO, Company Owner
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Webinar Session

- Why use Process Maps
- Current State Maps
- Using Maps to Analyse
- Using Maps to Ideate
- Using Maps to Implement
- Future State Maps
- More than Maps

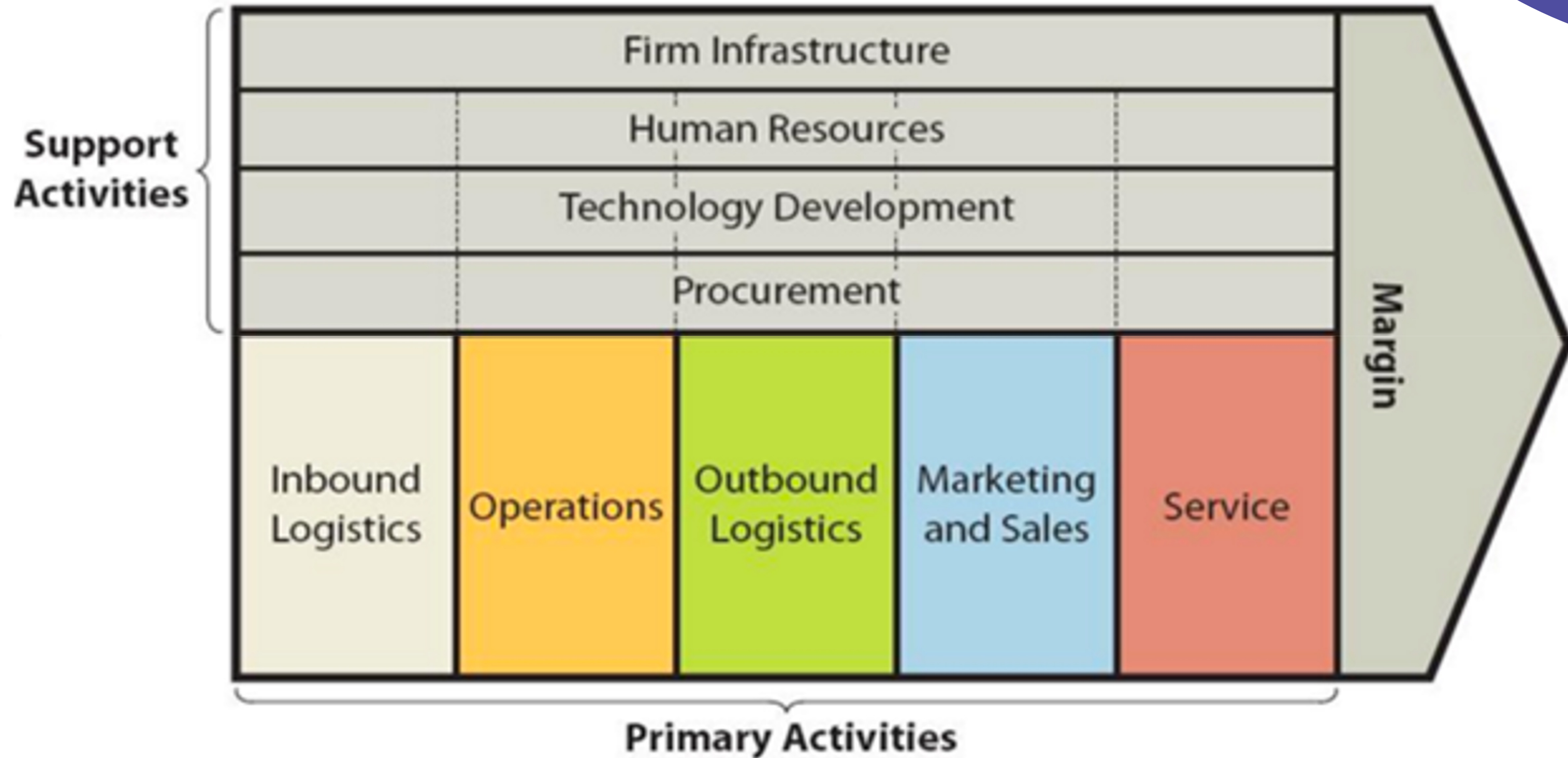


WHY MAP ?

**A PICTURE
PAINTS A
THOUSAND
WORDS.**



WHAT TO MAP ?



CURRENT STATE MAPS

CURRENT STATE MAPS

So that's what we do.....who would have known....



PROCESS DEBUGGING

PROCESS DEBUG

- PCE
- Activity Ratio
- Takt Time
- Yields
- Value Analysis
- TIMWOODS



PROCESS DEBUGGING

	Value-Added Services	Non-Value-Added Services
Definition	Services that directly contribute to meeting the customer's needs or solving their problems.	Services that do not directly contribute to meeting the customer's needs or solving their problems.
Purpose	Essential to delivering a high-quality service experience that meets the customer's needs	Not essential to delivering a high-quality service experience that meets the customer's needs
Examples	Consulting, problem-solving, training, customer support	Administrative tasks, excessive paperwork, long wait times
Goal	By providing high-quality services that meet their needs	Eliminating or minimizing non-value-added services

VALUE ADD

- Client Wants It 😊
- Right 1st Time 😊
- Transformative 😊

PROCESS DEBUGGING





FUTURE STATE MAPS

Ideate with
Freedom.

DEPLOYING CHANGE

DEPLOYMENT

- TEST
- VALIDATE
- STANDARDISE
- COMMUNICATE
- EDUCATE
- MONITOR



Digital Transformation



BEWARE OF

High Velocity
broken
processes



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QUESTIONS & ANSWERS?

Ask Away.

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